



# SERVICE REQUEST FORM

Please fill in, sign and return to:  
E: [sam@rollergrill.co.uk](mailto:sam@rollergrill.co.uk) F : 08451 252544

Date:.....Requested by.....

Distributor:.....Tel:.....Fax:.....

Customer:.....Contact name:.....

Tel:.....Email:.....

Address:.....

.....

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Postcode..... Machine.....

Access hours.....a.m.....p.m. Serial No .....

Date of purchase.....Our invoice..... Warranty: YES / NO

**Details/Comments** *(please specify fault clearly so that we can decide which part is needed to be sent as the engineer will only come when customer has received parts)*

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**PLEASE NOTE:**

**IF THIS CALL OUT IS NOT UNDER WARRANTY IT IS CHARGEABLE AT £60 CALL OUT + £40 PER HOUR OR PART + PLUS PARTS USED.**

**WARRANTY COVER ON GAS EQUIPMENT IS SUBJECT TO RECEIPT OF THE GAS SAFE REGISTRATION DETAILS OF THE ENGINEER WHO INSTALLED THE EQUIPMENT. WE WILL NOT PROCESS THIS SERVICE REQUEST WITHOUT THIS INFORMATION**

**GLASS COMPONENTS ARE NOT COVERED UNDER WARRANTY**

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*Internal use only*

Parts sent..... Date.....

Note No: ..... Engineer used .....